

**Support from your School**

If you need some clarity about what your results mean, how your classification has been calculated or what to do now if you have re-sit work to complete please email your school (general emails below), or for more information about how your work has been graded get in touch with your Module Tutor or PAT.

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| --- | --- |
| **School** | **Email** |
| Arts and Humanities | [SAH.studentSupport@hud.ac.uk](mailto:SAH.studentSupport@hud.ac.uk) |
| Human and Health Sciences | [hhsstudentsupport@hud.ac.uk](mailto:hhsstudentsupport@hud.ac.uk) |
| Applied Sciences | [sapp.student.support@hud.ac.uk](mailto:sapp.student.support@hud.ac.uk) |
| Business Education and Law | [busstudenthub@hud.ac.uk](mailto:busstudenthub@hud.ac.uk) |
| Computing and Engineering | [sce.student.support@hud.ac.uk](mailto:sce.student.support@hud.ac.uk) |

**Support from the Students' Union Advice Centre**

[A picture containing text, screenshot, magenta, pink

Description automatically generated](https://forms.office.com/e/yUsjHZpaEu)

This year, Registry and the SU have teamed up to produce an online questionnaire to assist students who want to appeal their results. The questionnaire is linked in the results appeal picture above.

The Advice Centre can provide independent advice and guidance. They can help you to understand your results and the options available to you. If you decide that you want to submit a Results Appeal, they can help you with the process, however, they will ask that you complete the results appeal form first in order to fully advise you. You can contact them by email on [advice-centre@hud.ac.uk](mailto:advice-centre@hud.ac.uk)

**Support from Wellbeing and Disability Services**

The University offers a wide range of wellbeing support services to all students. You will find [information here,](https://students.hud.ac.uk/help/wellbeing/) or you can email them at [studentwellbeing@hud.ac.uk](mailto:studentwellbeing@hud.ac.uk)

**Results Appeal**

If you have **evidence to support** that the marks or classification you received on a published results date should be reconsidered, you may submit an appeal. However, please note there are limited grounds on which you can do so and only if you have evidenceto confirm that;

* There was a procedural irregularity in how your work was marked
* there was a procedural irregularity in how your classification was calculated
* there were circumstances that affected your submission and you could not have told us sooner by using our extenuating circumstances (EC) procedure

You must, wherever possible, appeal within **10 days of getting your results.** If this deadline is missed, your appeal may not be considered. The criteria for appealing, the procedure to follow and the Results Appeal Form can be [found here](https://www.hud.ac.uk/registry/current-students/taughtstudents/results-appeal/)

This procedure may **not be righ**t for you if:

* You wish to [**complain**](https://www.hud.ac.uk/registry/regulations-and-policies/studentregs/) about the supervision you received during the academic year.
* You wish to complain about your general learning experience (including the feedback you received).
* You wish to question an informal mark given to you during the academic year. You should follow the procedure for requesting a re-mark which is at the beginning of the appealing a results procedure.

If you have a general enquiry about the results appeal process, please email [ResultsAppeal@hud.ac.uk](mailto:ResultsAppeal@hud.ac.uk)

**Results Information for Taught Students (UG & PG)**

Your assessment results are due to be announced soon. No doubt you are feeling nervous, wondering if you'll be happy or disappointed with your results? That's totally to be expected. It's important that you feel supported if you are unhappy with, or do not understand your results.

**There are lots of ways that you can get guidance and support.**